

## MARKLON INDUSTRIES SDN. BHD. (414916 T)

HEAD OFFICE: NO. 19-25, JALAN TIAJ 2/1, TAMAN INDUSTRI ALAM JAYA, 42300 BANDAR PUNCAK ALAM, SELANGOR DARUL EHSAN.

TEL: +603-6038 1188 (HP: +6012-345 2710 / +6012-2551011) FAX: +603-6038 3988

E-mail: info@marklon.com.my Website: www.marklon.com.my

## MARKLON POLYGLASS® Polycarbonate Solid Sheet Quality Certificate

Purchaser

Invoice No & Date

SAMPLE

Product :

Project

This is to certify that we (The Manufacturer) warranty Marklon Polyglass® Polycarbonate Solid Sheet (the 'Product') with \*10 years limited warranty from quality extreme changes such as sheet cracked and colour deterioration.

\*Sheet Replacement Cost Calculation: (UM+120) x OPP

UM = Unutilized Months (Balance from 120 months)

OPP = Original Purchase Price (paid by customer in respect of the sale)

Complaint has to be made within 14 days in writing to our dealer, agent or Marklon Industries Sdn Bhd for investigation.

Sheet has to be changed within 45 days if the result proven to be manufacturer defect.

This warranty will become valid only if:-

- i) The user provides written notice, presenting the original invoice and the defectives sheet to us within 14 days after the defect was detected.
- ii) The user has allowed an inspection by our dealer, agent or Marklon Industries Sdn Bhd representatives.
- iii) The sheets were used under normal conditions.
- iv) The sheets defectives were proof to be manufacturer's defect.

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The extent of Marklon Polyglass® Polycarbonate Solid Sheet warranty obligation is restricted to the following:-

- i) This warranty does not include sheet defectives caused by hailstorm / natural disaster.
- ii) This warranty does not include sheet defectives which may result from improper storage, neglect or misapplication of the product.
- iii) This warranty does not apply to Marklon Polyglass® Polycarbonate Solid Sheet that has been thermoformed or molded.
- iv) This warranty does not include any direct or indirect expenses or losses incurred from sheet defectives due to non-compliance by any user with the following provisions:
  - a) Marklon Polyglass® Polycarbonate Solid Sheet must be protect against exposure to abrasive chemical such as cement, paint, petrol, etc
  - b) Must use santoprene gasket in direct contact with Marklon Polyglass® Polycarbonate Solid Sheet.
  - c) Avoid scratching and denting on the Marklon Polyglass® Polycarbonate Solid Sheet surfaces.
  - d) Do not use incompatible connecting, fixing and tightening elements to install Marklon Polyglass® Polycarbonate Solid Sheet.
  - e) Only apply neutral sealant or compatible adhesives.
  - f) When cutting Marklon Polyglass® Polycarbonate Solid Sheet, heat and compression are to be avoided.
  - g) The U.V. protected surface of Marklon Polyglass® Polycarbonate Solid Sheet has to be faced towards the sunlight (PE film masking printed with Marklon Polyglass® logo)
  - h) The bending radius may not be less than 100 times of the Marklon Polyglass<sup>®</sup> Polycarbonate Solid Sheet thickness. The bending is not allowed at angle (90°) position.

Authorized Signature